

## **Early Adopter “Moving Forward Together” Final Conference Report**

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The SW-WA Early Adopter Event “Moving Forward Together” was presented on Monday, February 22<sup>nd</sup> at the Vancouver Hilton. A total of 221 confirmed attendees from Clark & Skamania Counties participated in a full day conference that included keynote speakers, informational sessions, and town hall-style Q&A sessions, as well as a consumer panel. Outreach and publicity efforts that spanned the weeks preceding the conference resulted in a diverse representation of community partners, including consumers, clinicians, physicians, elected officials, community health workers, and more. Mid-adopter regions were also in attendance to better understand the steps taken by SW-WA to support the transition to fully integrated managed care.

A provider resource fair was offered in the main reception area of the conference for the entirety of the conference program, with participating organizations listed on the attached conference program. Conference attendees were repeatedly encouraged to browse the resource fair during transition periods and break times.

A total of seven (7) Continuing Education Units (CEUs) were offered to conference attendees for their participation. These units were approved by the National Association of Social Workers (NASW) under symposium designation and based on the learning outcomes listed below:

- Participants will have a clear understanding of the models for integrated, "whole person" care that will be delivered through Fully Integrated Managed Care in Clark & Skamania Counties through the newly contracted Managed Care Plans (Molina Healthcare & Community Health Plan WA) effective April 1, 2016.
- Participants will have a clear understanding of the new Crisis System in Clark & Skamania Counties effective April 1, 2016, including the roles and responsibilities of providers working in partnership with the region's new Behavioral Health Administrative Service Organization (Beacon Health Options).
- Participants will have an improved understanding of data collection and data sharing systems and processes between providers, Managed Care Plans, the Behavioral Health Administrative Service Organization, and Health Care Authority.
- Participants will understand the SW-WA Early Warning System and how this community-designed and community-governed performance measurement system will provide metrics for tracking equity and efficacy of Fully Integrated Managed Care in Clark & Skamania Counties.

Key conference sessions were recorded by CVTV and are available online for 24/7 streaming at the links below:

Opening Speakers [http://www.cvtv.org/vid\\_link/17973](http://www.cvtv.org/vid_link/17973)

Community Health Plan of WA [http://www.cvtv.org/vid\\_link/17971](http://www.cvtv.org/vid_link/17971)

Molina Healthcare [http://www.cvtv.org/vid\\_link/17975](http://www.cvtv.org/vid_link/17975)

Crisis System Overview [http://www.cvtv.org/vid\\_link/17977](http://www.cvtv.org/vid_link/17977)

Early Warning System Overview [http://www.cvtv.org/vid\\_link/17979](http://www.cvtv.org/vid_link/17979)

Anonymous paper surveys were collected on-site at the close of the conference to gauge attendee satisfaction. An online version of the survey was also sent via email to all registered participants. The initial response via paper surveys is largely positive, with many comments indicating a high level of satisfaction with session content, food quality and frequency, and the generally positive mood of the day. *"I learned so much NEW today."*

### Conference Agenda & Schedule

7:30am	Continental Breakfast & Sign in
8:15am	Welcome - Marc Boldt, Clark County Council Chair
8:30am	Opening Speaker - Nathan Johnson, Health Care Authority
9:00am	Break / Resource Fair / Networking
9:15am	Breakout Session #1
10:30am	Break / Resource Fair / Networking / Snack
10:45am	Breakout Session #2
12:00pm	Lunch - Consumer Voices Panel moderated by Brad Berry, CVAB
1:15pm	Breakout Session #3
2:30pm	Break / Resource Fair / Networking / Snack
2:45pm	Breakout Session #4
4:00pm	Wrap Up

### Breakout Session Descriptions

<b>Breakout Session 1</b>	<b>Molina Healthcare</b>	<b>EF Ballroom</b>
	<b>Community Health Plan WA</b>	<b>CD Ballroom</b>
<b>Breakout Session 2</b>	<b>Community Health Plan WA</b>	<b>EF Ballroom</b>
	<b>Molina Healthcare</b>	<b>CD Ballroom</b>

The Managed Care Organizations awarded contracts for "Fully Integrated Managed Care" in Clark and Skamania County are Community Health Plan of Washington and Molina Healthcare. In these individual sessions specific to health plan, presenter panels shared details of their plans with conference participants, including new and innovative projects planned for SW-WA. Each session closed with an interactive Q&A session with audience members. (Breakout session 1 & 2 are duplicative to allow for smaller audience.)

<b>Breakout Session 3</b>	<b>Data &amp; Reporting (REPEAT)</b>	<b>CD Ballroom</b>
	<b>Crisis System</b>	<b>AB Ballroom</b>

The **Data & Reporting** information session, led by Kathy Pickens-Rucker of the Washington State Health Care Authority, focused on the transition of data systems used to collect mental health and substance use disorder information. The panel included representatives from SWBH, DSHS, and HCA. The session closed with an interactive Q&A session with audience members.

The **Crisis System** information session, led by the new BH-ASO provider Beacon Health Options and facilitated by Isabel Jones of the Washington State Health Care Authority, provided an overview of the new crisis system and what service delivery will look like in SW-WA after EA launch. A panel of local providers co-presented on details of present state vs. future state for crisis services. The session closed with an interactive Q&A session with audience members.

<b>Breakout Session 4</b>	<b>Data &amp; Reporting Early Warning System</b>	<b>CD Ballroom AB Ballroom</b>
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The **Early Warning System** information session, facilitated by Tabitha Jensen, EA Project Manager, included details of the Early Warning System in SW-WA. The overview included details in the development of the system with involvement from the community, the establishment of the EWS Steering Committee, and the future home of the EWS under the governance and management of the SW-WA Regional Health Alliance (Accountable Community of Health entity for SW-WA). The panel included representatives from HCA and the EWS Steering Committee. The session closed with an interactive Q&A session with audience members.